ACTION PLAN	OBJECTIVES	INDICATOR	OWNER	PROGRESS
Data Analyst	Develop job description		President's Office	COMPLETE SP22
	Data Cookbook			Pending
	Populate Tableau			Pending
	Dashboard Development			Pending
	Advising Modeling			Pending
	Tutoring Modeling			Pending
Admissions Tour Guides	Free up professional staff		Admissions Office	COMPLETE FA21
	Help student create tie to campus			Ongoing
Admissions Marketing	Complete an audit of all university communication		Admissions Office / Marketing & Communications	Ongoing
Professional Academic Advising Model	Target caseload 300 students.	• % of caseload met each semester • % of students with 4-year plans • Retention Rate • Persistence Rate • 6-year Graduation Rate • NSSE Results	Student Success Center	2 Professional Advisor positions posted
	Communicate with students each semester			Ongoing
	Implement Professional Advising Model			NA Advisor filled FA22
Tutoring	Courses identified through DFWI data / Spring courses identified and tutoring being offered.	• # of subjects offered • DFWI percentages • Retention Rage • Persistence Rate • 6-year Graduation Rate • NSSE Results • Student evaluations • Faculty survey	Student Success Center	Ongoing
	Targeting GE Courses			Ongoing
	Develop tutor selection process			Ongoing
	Establish methods of tutoring, scheduling process (JacketHub) and equipment needed			Ongoing
	Develop tutor training program and application			Ongoing
	Develop tutor evaluation			Pending

	Campus promotion and awareness / Communication, and note management			Ongoing
	Pursue national certification for SI and tutoring			Pending
	Incorporate early alert referrals (JacketHub)			Ongoing
Supplemental Instruction	Courses identified through DFWI data	DFWI percentages Retention Rate Persistence Rate 6-year Graduation Rate NSSE Results	Student Success Center / Center for Faculty Innovation	Ongoing
	Faculty assignment			Ongoing
	Student incentive			Pending
	Identify all sections of X courses			Pending
Career Development Center	Internship Program	# of internships available # of fair participants Inventories offered Retention Rate Persistence Rate 6-year graduation rate NSSE Results	Student Success Center / Career Center	SEDC program ongoing
	Assess career offerings, faculty perceptions, and outside employer perceptions of services at BHSU			Working with community to determine best outreach and communication methods
	Accounting job fair			Scheduled/Ongoing
	Part time job fair			Scheduled/Ongoing
	Educational job fair			Scheduled/Ongoing
	Interest inventories			Individual meetings
	Type inventories			Ongoing
	Community connections			Working with Kiwanis & SEDC

	Internship coordination			Application set & SS494 being utilized
	Improve our first destination survey process and results			Ongoing
BHSU Engage	Develop internships	# of ENGAGE Options % of Work Study funds utilized # of internships developed NSSE Results Retention Rate Persistence Rate	Career Development Center / Financial Aid Office	Pending
	Develop position syllabi			Pending
	Formalize Work-study request process			COMPLETE FA21
GS200	Get GS 100 & 200 approved as graduation requirements	Retention Rate # of students with a resume Persistence Rates NSSE Results	Center for Faculty Innovation / Student Success Center/Title III Coordinator	Pending
	Transition ownership of GS 100 & 200 to Center for Faculty Innovation			COMPLETE FA21
	Implement Financial Literacy modules			Ongoing
Financial Literacy	Identify curriculum	NSSE Results IR Questionnaire	Business Office / Center for Faculty Innovation/Title III Coordinator CashCourse	COMPLETE FA21
	Identify GA			COMPLETE FA21
	Insert into GS 200 curriculum			Pending
Faculty as Mentors Training	HIP participation Training through CFI	NSSE Results	Center for Faculty Innovation	Pending
Innovative Teaching	Summer faculty course development	DFWI Rates NSSE Results	Persistence Rates Center for Faculty Innovation	Pending
	Professional Community participation			Pending
High Impact Practices in GE	Implement Blank Resume	% of syllabi with outcomes language # of students with resume	Center for Faculty Innovation	Pending
	Introduce D2L Portfolio during GS 100			Pending
Academic Portfolio	ON HOLD for BoR Productivity Policies	# of new degree & certificate programs developed Existing programs evaluated New program evaluation rubric	Center for Faculty Innovation / Institutional Research	SP22 & SU22

Peer Advising	Student participant selection rubric	Mentors as O-Leaders % of students keeping weekly check-in appt Retention Rate NSSE Results	6-year Graduation Rate Career Development Center/ Title III Coordinator/Student Success Center Pending Coordinator Hire Complete SP22	COMPLETE FA22
	Student mentor selection			COMPLETE SP22
	Mentor Training			Ongoing
	Weekly check in with students			Ongoing
	Mentors as O-Leaders			SP22 & SU22